From: lewis.jones@malvern.co.uk@inetgw
To: Microsoft ATR
Date: 12/10/01 8:40am
Subject: Renata B. Hesse

Renata B. Hesse
The primary mechanism that Microsoft has used to prevent users from being able to choose better products is their control over Application Data File Formats. The inablility of other software vendors to read MSWord generated files forces them to buy MSWord to read